

## - Laundry -

Kilometro Rosso has signed an agreement with **Lavasecco DER** in Dalmine to offer all Resident Partners a “home delivery” dry-cleaning service, with pickup and drop-off at the Kilometro Rosso central reception.

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<b>Company</b>	<b>Lavasecco DER</b>
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<b>Advantages</b>	On-site garments pick up and return (no additional costs) 24/7 drop-off and collection availability Laundry pick up and return on Mondays and Thursdays Collection Point: Kilometro Rosso Reception, GATE 4 10% discount on store rates published on the website Professional Service Mending services
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<b>How It Works</b>	The service operates similarly to hotel laundry services, requiring prior registration on the laundry’s website. This allows users to create a personal profile and load a digital wallet (PayPal, Bank transfer or cash). Operational details are outlined on the following page.
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<b>Contacts</b>	Lavasecco DER - Viale Marconi, 2, 24044 – Dalmine (BG) Phone. 393 1774939 – 393 6777407 <a href="mailto:info@lavaseccoder.it">info@lavaseccoder.it</a> - <a href="http://www.lavaseccoder.it">www.lavaseccoder.it</a>
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<b>Validity</b>	Year 2026
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**Service LAUNDRY – INSTRUCTIONS FOR USE**

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**Personal Account** – To active the service, you need to register on the website [www.lavaseccoder.it](http://www.lavaseccoder.it) by accessing the Reserved Area, even from a smartphone. The website includes various sections for managing and monitoring your digital wallet.

**Digital Wallet** - After creating a personal account, you need to top up your wallet in the “Top-up and Transactions” section by selecting “Add Credit.” The top-up can be made via PayPal, bank transfer, or cash. In the case of cash payments, the transaction must be completed at Lavasecco DER or at the Kilometro Rosso Collection Point, by appointment with the laundry staff.

**Collection Point** – The Central Reception of Kilometro Rosso (GATE 4 – Centro delle Professioni) serves as the collection point and pick up for garments. The reception is open 24/7, allowing access at any time of the day.

**Laundry Bag and Service Form** - At the Kilometro Rosso Reception, you can collect disposable Laundry Bags to store garments for cleaning, along with the Service Form (a carbon-copy document in two copies). Each time you drop off clothes, you must list the items on the form. One copy remains with you as a receipt, while the other should be placed inside the bag. Additionally, you must write your name and company on the bag.

**Delivery Day** - The Laundry Bag can be dropped off at the reception 24/7 with one copy of the Service Form inside.

Dirty garments will be collected every Monday and Thursday (Delivery Days) during the lunch break and returned on the next Delivery Day. For example:

- **Laundry Bag dropped off at Reception on Monday at 10:00 AM** -> picked up the same Monday during the lunch break → clean garments returned the following Thursday during the lunch break.
- **Laundry Bag dropped off at Reception on Wednesday at 8:30 PM** -> picked up on Thursday during the lunch break → clean garments returned on Monday during the lunch break.

**Transaction Details** - Upon the return of cleaned garments, a paper receipt with a cost breakdown will be provided and the due amount will be deducted from your virtual wallet. In the “Top-up and Transactions” section of the website, by selecting “Completed Transactions,” you can view your transaction history, top-ups, and remaining balance.

**Assistance and Special Requests** – For any clarifications regarding registration, personal account, or special requests (mending and sewing services, special garments, etc.), you can contact the laundry staff by phone or email.

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